

## **HEALTH & COUNSELING SERVICES**

*Owens-Franklin Health Center (936) 261-1400*

Health & Counseling Services (HCS) provides professional and comprehensive medical care, mental health care, health education, and health promotion for a diverse community of students, faculty, staff and community residents of Waller County. Counseling services are available for all registered students of the University. Health & Counseling Services is under the Division of Administration & Auxiliary Services, located in the Owens-Franklin Health Center (corner of Reda Bland @ O. J. Baker).

In keeping with the Mission of Prairie View A&M University, Health & Counseling Services meet, in an exemplary manner, the needs of the Prairie View University Community. It seeks to heal those who are sick, to care for all, and to educate the community about health and counseling issues.

During hours of operation a licensed or certified person is always on duty (physician or registered nurse or emergency medical technician). Health & Counseling Services is **not** equipped or staffed as an emergency room. Emergency services are provided by Waller County EMS. For life threatening emergencies, please use the appropriate number below:

### **On campus dial**

**\*8-911 for 261 exchange**

**\*9-911 for 857 exchange**

### **Off campus dial 911.**

**Emergency services are available 24 hours/day 7 days/week.**

Medical information regarding any patient 18 years or older can only be communicated with the written authorization of the person. The Health & Counseling staff may not disclose to the University Administration or parents (if patient is 18 or older) or anyone else the nature of the illness or injury, whether the patient has been seen, whether the patient is currently in the facility or any other information without the patient's written authorization. Please contact the Health Center Administrator, for additional information regarding patient confidentiality and HIPAA Privacy laws (936) 261-1400.

If students are taken off campus for emergency care (health or counseling), the Department of Public Safety will be notified.

Students with chronic illness (medical or mental) must inform health center clinical staff within the first three days of initial arrival at the University.

**Clinic Hours:** Monday-Friday 8 a.m. – 6 p.m. (Physician available 12 p.m. – 6 p.m.)

**Urgent Care:** Monday – Thursday 6 p.m. – 8 a.m.

Friday 6 p.m. – Monday 8 a.m.