



PRAIRIE VIEW A&M UNIVERSITY

CAMPUS MAINTENANCE (GROUNDS DEPARTMENT) CUSTOMER SATISFACTION SURVEY

1. Campus/Building Area

To Our Valued Customer:

It is the mission of the Grounds department to provide impeccable service by maintaining our Prairie View A&M campus. We strive to beautify the campus on a daily basis. Now we need your input to check on our progress. We strive to meet our goals and objectives within our department; with this in mind, we have implemented this satisfaction survey so that you have an opportunity to express your praises and or concerns.

2. Rating Scale: 1 = Extremely Dissatisfied ----- 5 Extremely Satisfied

- | | 1 | 2 | 3 | 4 | 5 |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Does the Grounds department perform its duties in a timely manner? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Are the lawn and flower beds around buildings maintained as needed? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Do you believe we maintain the campus as needed? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Did we present a positive image while working on campus? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| How satisfied are you with our overall service to campus? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

3. Additional Comments or Concerns:

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