



# PRAIRIE VIEW A&M UNIVERSITY

## FACILITY MAINTENANCE DEPARTMENT) CUSTOMER SATISFACTION SURVEY

### 1. Campus/Building Area

**To Our Valued Customer:**

It is the mission of the Maintenance department to provide impeccable service by maintaining our Prairie View A&M campus. We strive to maintain our Facilities on campus. Now we need your input to check on our progress. We strive to meet our goals and objectives within our department; with this in mind, we have implemented this satisfaction survey so that you have an opportunity to express your praises and or concerns.

### 2. Rating Scale: 1 = Extremely Dissatisfied ----- 5 Extremely Satisfied

	1	2	3	4	5
Does the Maintenance department perform its duties in a timely manner?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do the mechanics working in buildings conduct themselves in a professional manner?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do The mechanics communicate when performing tasks?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did we present a positive image while working on campus?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How satisfied are you with our overall service to campus?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### 3. Additional Comments or Concerns:

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